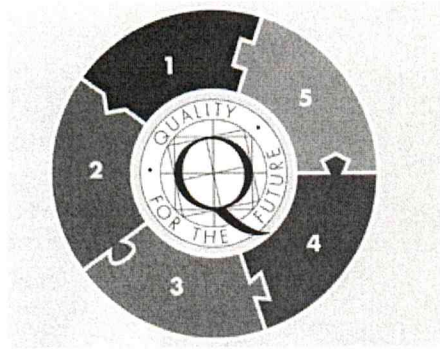


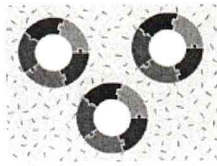
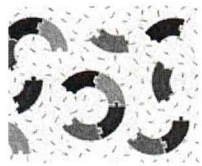
Quality Guarantee Certificate

KLUG-CONSERVATION guarantees with their emblem "Quality for the future" that all their paper and board products are manufactured consequently in accordance with five strictly set preservation regulations set by the ISO 16 standard.

The products meet the technological requirements of the known standards such as ISO 9706:2010, ISO 16245:2012 and DIN 6738:2007 LDK 24-85 (highest level of permanency). KLUG products made for photographic archival storage have successfully passed the Photographic Activity Test (PAT) ISO 18916:2007.



- 1.) Materials made from 100 % bleached cellulose, free from recycled and wooden fibres. (Kappa value 1- 2)
- 2.) The materials are glued with neutral/synthetic sizing. (without alum additive)
- 3.) The paper and board materials used are free from acidifying substances. (acid-free)
- 4.) The natural calcium carbonate buffer (GCC) with more than 2 % prevents atmospheric acidity.
- 5.) The pH is between 8.0 and 9.5 in accordance with ISO 6588-1:2005 cold extract.



Non-ageing-resistant paper and board materials without any protection against environmental influences.

Guaranteed ageing resistant paper and board products with active environmental protection.

Paper and board materials can only be then considered ageing resistant, hence permanent, if each of the above criteria is met. Only in this way, they can be offered optimal protection against harmful environmental influences.

Quality Guarantee – What does this mean?

Each of our products has a "Quality Guarantee Certificate", which legally covers far more than the normal warranty terms, ensuring that the material used meets the requirements for guaranteed permanency. For you as our valued customer that implies, regardless of any individual tests and results, such as those from independent institutes, for example "The Paper Technological Foundation (PTS)", the quality of the product supplied meets the guaranteed requirements stated in the guarantee certificate. If the quality of the product delivered is contrary to your expectation, then you may with this binding certificate claim for damage, for replacement or for return without any obligation.

This applies even if the delivered product does not officially have a "Quality Guarantee Certificate" provided. Generally a quality guarantee covers the entire product and not just an individual lot. Apart from a batch test or just certain materials of the product being tested, which is sometimes required in tenders, these tests will always offer you a glimpse into the past. The tests in general do not cover the audition of the complete product. The "Quality Guarantee Certificate" provides our customers and endusers of KLUG products an indefinite guarantee far beyond the legally required minimum of 24 months.